

Hello, my name is Mayukh Jain. I completed my B.Tech in Computer Science with a specialization in Business Systems from Medicaps University, Indore, and I have completed three internships so far.

At **Jio Platforms**, where I worked as a Front-End Intern, I focused on foundational front-end web development. My responsibilities included creating and styling responsive webpages and using Angular as the main framework. One of my key projects involved developing a student library management system using Angular, where I designed a reusable template to ensure a user-friendly and responsive interface.

Next, at **EY** in CNS - Tech Consulting function, my role involved working with middleware systems, API integrations, and custom error handling. I also worked with Microsoft Azure, exploring cloud migration techniques and implementing middleware error logging for Azure services. Additionally, I conducted in-depth research on the total cost of ownership for cloud infrastructure, benchmarking studies, and ETL tools, enhancing my understanding of data integration and system architecture.

Currently, I'm interning at **theWorks** as a Web Developer within the EBS team. Since September 2024, I've been working with Zoho products, focusing on customization and automation within Zoho CRM. My role includes setting up CRM workflows, configuring automations, and integrating various platforms to streamline business processes. I've also customized Zoho CRM to meet specific organizational needs by configuring modules and layouts, setting up validations, and establishing workflows to optimize business flow.

These experiences have equipped me with a solid foundation in Software development, CRM systems, cloud technologies, and workflow automation. I'm excited to bring these skills to this role and continue growing my expertise.

**Jio Platforms Limited  
Front end intern**

7-July-2023 to 7-August-2024

Basics of front end web development

Styling Responsive webpages

Assignment on creating a resume template using Html and Css and making responsive.

Using Angular as a framework

Assignment on Creating a student library management application using angular

**EY  
Internship  
CNS -TC- Digital Engineering  
function in Tech Consulting.**

22-April-2024 to 19-July-2024

**Project Management Techniques**  
(A brief overview of Agile and Waterfall Model of Project management)

**Middleware**  
(Overview of middleware : It's working, Architecture, Components and benefits)

**API**  
(Concepts, Components, Testing , Techniques, and Tools for Testing )

**Custom Error Handling**  
(Brief of Custom error handling in Middleware)

**ILMS Middleware error logging and azure service bus**  
(Azure service bus and Comparison with custom error handling)

**Microsoft Azure**  
(Brief About Microsoft Azure, Types of Services and cloud computing )

**Cloud Migration**  
(A brief on 7 r's in Cloud migration i.e Rehost, Replatform, Relocate, Refactor, Repurchase, Retain and Retire with use cases and examples)

**Total Cost of Ownership**  
(A brief of costs involved in with cloud perspective, client perspective, TCO Calculation- Methods, Tools, Benefits)

**ETL Tools**  
( Extract -> Transform -> load)

**Benchmarking documentation**  
( Making Benchmarking documentation on IT's Value and contribution including factors like IT spend as percent of revenue, ROI from IT investment, IT's contribution to revenue, Cost optimization and Risk Mitigation. From References including Reports from Forrester, Gartner, EY and Deloitte)

**Benchmarking documentation**  
( Making Benchmarking documentation on IT's Value and contribution including factors like IT spend as percent of revenue, ROI from IT investment, IT's contribution to revenue, Cost optimization and Risk Mitigation. From References including Reports from Forrester, Gartner, EY and Deloitte)

**Research on Industry Benchmark**  
(Digital and Tech Penetration in Pharma and Non-Pharma Value Chains)

**Low Code and No-Code**  
(Exploring Low code and No code platforms like, Zapier, Wordpress, Snagpic, Wix )

**theWorks  
Internship  
EBS Web Developer  
(Enterprise Business Solutions)**

9-September-2024 to present

Exploring ZOHO Products

Making Landing page for ZOHOxtheworks

**ZOHO Partner Tier Upgrade**  
(Working to increase the tier of partnership with zoho )

**ZOHO CRM Implementation**  
(Analyse client requirement and find the best feasible solution )

**Setting Different Automations**  
(Setting up different Automations using tools like ,Pabbly connect , Zapier , Custom Webhooks )

**Zoho Peoples**  
(Understanding how to set Zoho people for an organization)

**Automation and Integration**  
(Finding Solutions to capture leads from various platforms )

**Customise ZOHO CRM**  
(Making ZOHO CRM system acc to client needs and requirements ,Making custom fields, modules, different validations, workflows, CPQ etc. )